

Acceptable Use and Operational Policy for National Traffic Information Service (NTIS) Traffic Data

1. Introduction

- 1.1 This document outlines the terms and conditions for the access to and usage of the NTIS Traffic Data.
- 1.2 In this document:
 - 1.2.1 The “User” is defined as the person authorised by Highways England who wishes to access and use the NTIS Traffic Data and who agrees to abide by these terms and conditions. Where a User is acting on behalf of a company or organisation, the User is responsible for ensuring that he/she has the full authority of that company or organisation in respect of these terms and conditions, and will provide evidence of this authority to Highways England if requested.
 - 1.2.2 The “Administrator” is the administrator of the NTIS Traffic Data appointed by Highways England.
 - 1.2.3 The “NTIS Traffic Data” means a sub-set of the information collected or produced by the NTIS as described in the current version of the document “NIS P TIH 009 NTIS Publish Services” which is available from the Administrator.
 - 1.2.4 The “Integrated Data Service” means any data service that the User makes available to third parties (irrespective of the commercial terms on which it is provided) which incorporates all or part of the NTIS Traffic Data.

2. Conditions of Use

- 2.1 This document must be read and accepted by the User before Highways England will grant access to the NTIS Traffic Data.
- 2.2 The User shall be notified of activation of his right to access the NTIS Traffic Data account via email.
- 2.3 The User will ensure that promotion of any Integrated Data Service carries an acknowledgement of Highways England.

3. Acceptable Use

- 3.1 The User shall not divulge their account credentials to any other party or organisation. Multiple logins using the same username are not permitted.
- 3.2 The User agrees that any information obtained or derived from using NTIS Traffic Data (that would enable an individual person to be identified) shall remain confidential and that he will at all times comply with the requirements of the Data Protection Action 1998.
- 3.3 Access to NTIS Traffic Data is granted partly on the basis of a User’s employer and job role. Should the User leave his/her current employment, they (or their company/organisation) must notify the Administrator immediately so that our records are updated. In the event that the User’s company/organisation would require continued access to NTIS Data, the account details may be modified accordingly at the discretion of the Administrator. If a User requires access to NTIS Data in his new role, he/she must re-apply for authorisation.

4. Operational Use

- 4.1 The User may use the NTIS Traffic Data either for analysis/research purposes, as a source of information within his/her own company or organisation, or as part of an Integrated Data Service. In using the NTIS Traffic Data, the User acknowledges that:
- 4.1.1 Provision of NTIS Traffic Data is made without any guarantee of **integrity** and level of service.
- 4.1.2 Provision of NTIS Traffic Data is made without any warranty as to the content or accuracy of the NTIS Data.
- 4.1.3 The User is solely responsible for determining the fitness for purpose of the NTIS Traffic Data in relation to his specific requirements and for the content of any Integrated Data Service created using the NTIS Traffic Data.
- 4.2 The User agrees to provide Highways England with full details on any Integrated Data Service. Where available, a list of business users (including name, company or organisation, email address and telephone numbers) of that Integrated Data Service will help Highways England support future investments in the NTIS.
- 4.3 Highways England reserves the right to change the content or format of the NTIS Traffic Data. Should this happen, Highways England will make every effort to provide the User with 3 months notice of such changes.
- 4.4 The system administrator reserves the right to suspend operation of the NTIS Traffic Data system to perform maintenance operations.
- 4.5 The User undertakes not to publish or take part in any negative publicity concerning either the NTIS or Highways England arising out of his use of the NTIS Traffic Data. Any such publicity would be dealt with under clause 6.3.1.

5. Administration

- 5.1 The User accepts that its user details will be stored in a secure database for administration purposes.

6. Commercial

- 6.1 Whilst the NTIS Traffic Data is currently supplied to the user without charge, Highways England reserves the right to charge for the supply of NTIS Traffic Data at a future date. Should it do so, Highways England will provide the User with a minimum of 6 months notice of its intention to do so together with the proposed charges. Highways England will endeavour to provide 12 months notice if future charges for NTIS Traffic Data are applied.
- 6.2 Highways England reserves the right to suspend or terminate the supply of NTIS Traffic Data to a User for failure to comply with these terms and conditions.
- 6.3 Highways England reserves the right to permanently cease supply of the NTIS Traffic Data due to changes in policy or as a result of abuse.
- 6.3.1 Where supply is ceased due to abuse (which can include inadvertent disruption of the Highway's systems due to incorrect operation or design of the User's Interface used to access the NTIS Traffic Data), such cessation may take immediate effect.
- 6.3.2 Access to Floating Vehicle Data is restricted to Public Sector organisations and their contractors for development purposes only.

7. Further Information

- 7.1 New Subscribers must register for an account with Traffic England website at <http://www.trafficengland.com/subscribers>.

- 7.2 The Administrator can be contacted at the following email address:
subscribersupport@nisjv.com
- 7.3 For 7 day, 24 hour support relating to the availability of the NTIS Traffic Data, please contact 0121 245 4688. Please do not use the number for technical queries.
- 7.4 Highways England reserves the right to contact subscribers on related matters.
- 7.5 NTIS Traffic Data can be accessed via www.data.gov.uk
- 7.6 For subscribers who do not wish to register for a Traffic England account, Highways England will be unable to provide any proactive support. For example, notification of planned service enhancements or outages. Access to data from www.data.gov.uk is covered by the Open Government Licence for public sector data found here : www.nationalarchives.gov.uk/doc/open-government-licence/version/2/